



Workforce
DEVELOPMENT CENTER
of Jefferson County

Serving Jefferson & Dodge County

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211

UNITED WAY OF MILWAUKEE AND WAUKESHA COUNTY

Contact	Dial 211
Description	When you need help and don't know where to turn simply dial 2-1-1 to reach a caring community resource specialist. United Way 2-1-1 (<i>formerly First Call for Help</i>) is an information and referral service that connects people to a variety of resources such as: help paying bills, support groups, food pantries, community clinics, and many other services. This service is available every hour of every day and can assist in almost any language.
Customers Served	Open to all individuals.

711

WISCONSIN RELAY

Contact	Dial 711
Description	A free service that provides full telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind, and speech disabled. This service is available every hour of every day and can assist in Spanish as well.
Customers Served	Open to all individuals.

4-C REFERRAL DESK

COMMUNITY COORDINATED CHILD CARE, INC.

Contact: <http://www.4-c.org/>
4-C Main Office: 608-271-9181 or 1-800-750-KIDS
Main office: 5 Odana Ct. Madison

Description: 4-C assists families in addressing challenging issues in finding quality, affordable and available child care. The referral program links families to regulated child care through use of the 4-C database, containing child care providers that are licensed, regularly certified or provisionally certified. The 4-C database identifies potential child care programs based on specific needs of the family. 4-C is part of a network of accredited, non-profit Wisconsin Child Care Resource & Referral agencies providing advocacy and support services for child care in Columbia, Dane, Dodge, Green, Jefferson, Rock, Sauk, and Walworth Counties.

Customers: Open to all individuals.

4-H YOUTH DEVELOPMENT

UW-EXTENSION

Contact: UW-Extension, Jefferson County Office 920-674-7295
864 Collins Road
Jefferson WI 53549

Description: The 4-H Youth Development Agent, Bruce Jones, provides programming that links youth development research and knowledge to youth, volunteers, professionals and families in Jefferson County. Specific areas of focus are advising & supporting the 4-H community club program, teaching youth leadership and life skills, development youth and adult volunteers, facilitating positive youth development through 4-H, special activities and community youth-serving organizations, creating & building youth/adult community partnerships.

Customers: Open to all individual

AGING & DISABILITY RESOURCE CENTER (ADRC)

JEFFERSON & DODGE COUNTY

Contact: Jefferson County ADRC adrc@jeffersoncountywi.gov
1541 Annex Road 866-740-2372
Jefferson, WI

Dodge County ADRC 920-386-3580
199 County Road DF, 3rd Floor 800-924-6407
Juneau, WI 53039

Description: We provide information to the general public about services, resources, and programs in areas such as: disability and long-term care related services and living arrangements, health, adult protective services, employment and training for people with disabilities, transportation, home maintenance and nutrition. ADRC staff will provide help to connect people with those services and to also apply for SSI, FoodShare, and Medicaid as needed.

Customers: Open to all individuals.

AGRICULTURAL AGENT

UW-EXTENSION

Contact: UW-Extension, Jefferson County Office 920-674-7295
864 Collins Road
Jefferson WI 53549

Description: The Agricultural Agent, LaVern Georgson, works with agricultural producers to resolve production challenges on their farms and educate them on the latest agricultural technologies and research. He also answers general horticulture questions along with the Master Gardeners. The Master Gardeners are a volunteer organization, trained by UW-Extension, to education the public on horticultural topics. Other specific areas of focus are: on farm research and visits, crop production management, dairy & livestock production, pesticide applicator training, tractor & machinery safety program.

Customers: Open to all individuals

BADGERCARE PLUS

JEFFERSON & DODGE COUNTY HUMAN SERVICES

- Contact: <https://access.wisconsin.gov/>
Jefferson County/Southern Consortium Call Center 888-794-5780
Human Services Front Desk 920-674-7500
- Dodge County/Capital Consortium Call Center 888-794-5556
Human Services Front Desk
- Description: BadgerCare Plus is part of the Medical Assistance Program (MA). The MA program pays for medical costs for eligible individuals. BadgerCare Plus customers may pay premiums or have deductible or co-pays. Recipients receive a Forward Health card similar to an insurance card that they present to the medical provider.
- Customers: Low income families that meet financial and non-financial eligibility criteria.

BILINGUAL JOB SEEKER SERVICES (SPANISH/ENGLISH)

JOB SERVICE & JEFFERSON COUNTY HUMAN SERVICES

- Contact: Reception Desk 920-674-7500
Jefferson County Human Services
- Description: Bilingual staff is available to provide bilingual assistance to Spanish speaking job seekers. Some workshops are presented in both English and Spanish.
- Customers: Open to all individuals.

BONDING

JOB SERVICE

Contact: Job Service Reception Desk 920-674-7500

Description: A Fidelity Bond provides insurance protection for employers against dishonest acts by employees such as theft, embezzlement, and vandalism. By decreasing the risk to employers, the Fidelity Bond also increases the job seekers' chances of being hired despite blemishes on their record.

Customers: Open to all employers or any person who has been denied employment due to conviction record, credit risk, illegal drug use, or dishonorable discharge from the military.

BURIAL FUNDING

STATE OF WISCONSIN

Contact: Wisconsin Funeral and Cemetery Aids Program (WFCAP)
<https://www.dhs.wisconsin.gov/em/wfcap.htm>

Description: Funding for funeral and cemetery expenses up to program limits.

Customers: Low income individuals that meet financial and non-financial eligibility criteria. Family members interested in funeral assistance should speak with their funeral directors.

CAREER COUNSELING

JOB SERVICE

Contact: Joan Thompsett Joan.Thompsett@dwd.wi.gov 608-242-4929

Description: Individual assistance is available in career planning, problem solving, and organizing an effective job search. A professional and experienced career counselor is available to meet with job seekers. Customers should call to schedule an appointment.

Customers: Open to all individuals.

CARETAKER SUPPLEMENT

JEFFERSON & DODGE COUNTY HUMAN SERVICES

Contact: Jefferson County/Southern Consortium Call Center 888-794-5780
Human Services Front Desk 920-675-7500

Dodge County/Capital Consortium Call Center 888-794-5556
Human Services Front Desk

Description: Cash assistance for parents who are receiving State and Federal Social Security Insurance (SSI).

Customers: Low income individuals that meet financial and non-financial eligibility criteria.

CELL PHONES

SAFELINK

Contact: <https://www.safelinkwireless.com> 800-723-3546

Description: Free cell phones.

Customers: Low income individuals that meet financial guidelines

CHILD CARE FUNDING – WISCONSIN SHARES ASSISTANCE

JEFFERSON & DODGE COUNTY HUMAN SERVICES

Contact: Jefferson County/Southern Consortium Call Center 888-794-5780
Human Services Front Desk 920-675-7500

Dodge County/Capital Consortium Call Center 888-794-5556
Human Services Front Desk

Description: Child care funding is available for qualified individuals. Participants must be in qualified activity such as work or a combination of work and school. Payments go directly to qualified child care providers. Generally, participants are required to pay a co-payment.

Customers: Low income individuals that meet financial and non-financial eligibility criteria.

CHILDREN FIRST PROGRAM

JEFFERSON COUNTY HUMAN SERVICES

Contact: Jefferson County Human Services 920-674-7500

Description: A court-ordered employment program designed to encourage and enable non-custodial parents to contribute to the financial support of their children. Activities may include employment search, occupational skills training, unpaid work experience, parenting/life skills classes, and remedial education.

Customers: Only court ordered individuals who are unemployed and under-employed non-custodial parents who are not currently meeting their child support obligations.

DISLOCATED WORKER PROGRAM (WIOA TITLE I)

WORKSMART NETWORK - OPPORTUNITIES INCORPORATED

Contact:	<u>WorkSmartNetwork.org</u>	920-674-7500
Location:	Front Desk Reception	
Description:	<p>Career and training services are available to individuals who have been laid-off from their employment to plant closings or downsizing, foreign competition, economic downturn or other reasons not related to the person's job performance under the Workforce Innovation and Opportunity Act (WIOA) Title I. Career services cover a broad range of activities, including initial and comprehensive assessment of skills, providing information about careers and the local labor market, job search assistance, development of an individual employment plan, career counseling, internships and work experiences linked to careers, financial literacy and more. Training services include occupational skills training, on-the-job training, incumbent worker training, transitional jobs, and adult education and literacy provided concurrently or in combination with other training services.</p>	
Customers:	<p>Dislocated workers include those who have been laid off or have received notice of termination from employment, are self-employed but unemployed due to general economic conditions, are the spouse of a member of the Armed Forces on active duty who is unemployed due to relocation for permanent duty reassignment, or are displaced homemakers. Documentation of layoff from the employer dated within the past five (5) years may be required for eligibility consideration.</p>	

DIVISION OF VOCATIONAL REHABILITATION (DVR)

STATE OF WISCONSIN –DEPARTMENT OF WORKFORCE DEVELOPMENT

Contact: Jefferson County Office 920-675-4629
874 Collins Road Jefferson, WI 53549

Dodge County Office 920-887-4269
109 Henry St. Ste. 1 Beaver Dam, WI 53916

Apply on-line: <https://dwd.wisconsin.gov/DVRAPPLY>

Description: DVR provides individualized services to eligible consumers who need assistance to prepare for, to find and to keep employment. Examples of some services are: assessments, vocational counseling and guidance, assistive technology, job seeking, placement and training.

Customers: Individuals who have a physical or mental impairment that makes it difficult for them to get or keep a job, and who need services to prepare for work, or to find and keep a job.

EMERGENCY ASSISTANCE

FORWARD SERVICE CORPORATION

Contact: Jefferson County/W2 855-771-8420
222 Wisconsin Drive. Jefferson, WI 53549

Dodge County
834 Park Ave. Beaver Dam WI 53916 855-771-8420

Description: Emergency funding for issues related to rent and housing.

Customers: Impending homeless customers. Must have received a five-day notice from landlord.

ENERGY SERVICES, INC.

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP)

Contact: esiwi.com
Jefferson County
402 Madison Ave. Fort Atkinson, WI 920- 568-0604

Dodge County
107 Henry St. Ste. 1 Beaver Dam, WI 920-887-7990

Description: WHEAP and related program provide assistance with heating bills, weatherization and furnace repair and replacements.

Customers: Customers that meet eligibility requirements.

FOODSHARE

JEFFERSON & DODGE COUNTY HUMAN SERVICES

Contact: access.wi.gov
Jefferson County/Southern Consortium Call Center 888-794-5780
Human Services Front Desk 920-674-7500

Dodge County/Capital Consortium Call Center 888-794-5556
Human Services Front Desk

Description: The FoodShare (FS) program provides low income customers with funds to buy food. Benefits are distributed via Quest cards that work like debit cards.

Customers: Low income individuals that meet financial and non-financial eligibility criteria.

FOODSHARE EMPLOYMENT & TRAINING PROGRAM (FSET)

FORWARD SERVICE CORPORATION

Contact: Jefferson County 920-605-5185
222 Wisconsin Drive. Jefferson, WI 53549

Dodge County 920-356-9907
834 Park Ave. Beaver Dam WI 53916

Description: An employment and training program designed to enable FoodShare recipients to receive case management services in order to move promptly into unsubsidized employment.

Customers: FoodShare recipients referred by DCDHS Economic Support Specialists to the FoodShare Employment & Training Program.

HMO MEMBER SERVICES

AUTOMATED HEALTH SYSTEMS

Contact: Member Services 800-291-2002
memberservices@wisconsin.gov
HMO Complaints 800-760-0001

Description: This service provides information regarding the Medicaid programs that are available through the Department of Health and Family Services. An HMO specialist will be able to answer questions regarding HMO's, Medicaid and Forward Cards.

Customers: Medicaid/BadgerCare recipients.

HOME BUYER & HOME REHABILITATION PROGRAM

JEFFERSON COUNTY ECONOMIC DEVELOPMENT CONSORTIUM

- Contact: Jefferson County Office 920-674-8711
- Description: The Jefferson County Economic Development Consortium works to proactively drive area economic growth. We do this through a number of programs, including the home buyer assistance program and the home rehabilitation assistance program.
- Customers: Residents of Jefferson County.

HOUSING RESOURCE DESK

COMMUNITY ACTION COALITION OF SOUTH CENTRAL WISCONSIN

- Contact: Housing Resources 920-262-9667
Community Action Coalition
114 E Main St, Watertown, WI
- Description: The Housing Resource Desk offers information on services and resources regarding housing, housing vacancy lists, application assistance, homeless prevention and landlord/tenant mediation.
- Customers: Open to all individuals.

JOB ACCESS LOANS

FORWARD SERVICE CORPORATION

- Contact: Jefferson County 855-733-1311
222 Wisconsin Drive. Jefferson, WI 53549
- Dodge County 920-356-9907
834 Park Ave. Beaver Dam WI 53916
- Description: Short term, no interest loans designed to assist with emergency vehicle repairs for employment purposes. This program is restricted by intermittent, limited funding.

JOBCENTEROFWISCONSIN.COM

JOB SERVICE

Contact: Workforce Development Center Reception Desk 920-674-7500

Description: **JobCenterofWisconsin.com** is Wisconsin's single largest source for job applicants. Employers can enter their own job orders on Job Center of Wisconsin.com. A Job Service employment specialist is on duty to assist job seekers in the Job Service computer resource area or jobs can be viewed over the internet. There is no fee to the employer or job seeker.

Customers: Open to all individuals and employers.

JOB CORPS

Contact: Main Office - Milwaukee 414-649-9044
<http://jobcorps.doleta.gov>

Description: A US Department of Labor career development program providing educational and career skills training at 122 centers nationwide. Program offerings include: High School Diploma, GED or HSED; vocational and employability training; driver's education; housing; meals; basic medical and dental insurance; living and clothing allowances and completion bonuses. Graduates of the program are eligible for career transition services for up to 18 months post-graduation.

Customers: Low income and/or disabled US citizens or legal residents between the ages of 16 and 24.

LABOR MARKET INFORMATION

JOB SERVICE

- Contact: **JobCenterofWisconsin.com**
- Description: Job seekers and employers may receive employment and unemployment data, occupational wage information, industry employment, manufacturing economic indicators, population data, and annual inflation rates.
- Customers: Open to all individuals and employers.

LEGAL ACTION OF WISCONSIN

- Contact: legalaction.org 855-947-2529
- Description: If you are a low income person in Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock or Sauk County our Madison office may be able to help with certain civil legal problems.
- Customers: Open to all low income individuals and employers.

MEDICAL ASSISTANCE

JEFFERSON & DODGE COUNTY HUMAN SERVICES

Contact: access.wi.gov
Jefferson County/Southern Consortium Call Center 888-794-5780
Human Services Front Desk 920-674-7500

Dodge County/Capital Consortium Call Center 888-794-5556
Human Services Front Desk

Description: The Medical Assistance (MA) program pays for medical costs for eligible individuals. Costs must be approved by the MA program. Customers receive Forward Health Cards similar to insurance cards that they present to the medical provider. BadgerCare Plus is part of the Medical Assistance Program.

Customers: Low income individuals that meet financial and non-financial eligibility criteria.

MEDICAL ASSISTANCE PURCHASE PLAN (MAPP)

JEFFERSON & DODGE COUNTY HUMAN SERVICES

Contact: access.wi.gov
Jefferson County/Southern Consortium Call Center 888-794-5780
Human Services Front Desk 920-674-7500

Dodge County/Capital Consortium Call Center 888-794-5556
Human Services Front Desk

Description: MAPP is part of the Medical Assistance (MA) program, which pays for medical costs for eligible individuals. Customers receive Forward Health cards similar to insurance cards that they present to the medical provider.

Customers: Individuals determined disabled by the Disability Determination Bureau or elderly (over age 65) who are also working part-time.

MIGRANT AND SEASONAL FARM WORKERS OUTREACH

JOB SERVICE

Contact: Job Service Reception Desk 920-674-7500

Description: Migrant outreach workers are available to assist with employment applications, refer to specific employment opportunities, provide information on farm workers' rights with respect to the terms and conditions of their employment, and refer to other organizations serving Migrant and Seasonal Farm Workers (MSFW).

Customers: Open to all migrant and seasonal farm workers.

Definitions of MSFWs:

A **Seasonal Farmworker** is a person who, during the preceding 12 months, worked at least an aggregate of 25 or more days or parts of days in which some work was performed in farm work, earned at least half of his/her earned income from farm work, and was not employed in farm work year round by the same employer. Non-migrant individuals who are full time students are excluded.

A **Migrant Farmworker** is a person who meets the definition of a *Seasonal Farmworker* who had to travel to perform farm work and was unable to return to his/her permanent residence within the same day.

A **Migrant Food Processing Worker** meets all of the above identifying factors and primary work experience must be in food processing and was unable to return to his/her permanent residence within the same day

RE- ENTRY WORKSHOP

JOB SERVICE

Contact: Workforce Development Center Reception Desk 920-674-7500

Description: This workshop provides assistance to ex-offenders beginning their job search.

Customers: Open to all individuals.

RESOURCE SPECIALIST

WORKSMART NETWORK - COMMUNITY ACTION COALITION OF SOUTH CENTRAL WISCONSIN

Contact: Shelley Navis 920-728-6871
Community Action Coalition
1541 Annex Road, Room 120, Jefferson, WI 53549

Description: **For Independent Living:**
The Resource Specialist helps provide resources and referrals to 18-21 year-old individuals who have aged out of foster care, such as housing, food, and child care services, to promote well-being, self-sufficiency and social competency.
For WorkSmart Network Out-of-School Youth Program:
The Resource Specialist supports participants, ages 16-24, in the WorkSmart Network Out-of-School Youth program, which offers young adults work readiness training, education, and employment.

Customers: Open to all individuals 16-24 years old.

REVOLVING LOAN FUND PROGRAM

JEFFERSON COUNTY ECONOMIC DEVELOPMENT CONSORTIUM

- Contact: Jefferson County Office 920-674-8711
- Description: The Jefferson County Economic Development Consortium works to proactively drive area economic growth. We do this through a number of programs, including the home buyer assistance program, the home rehabilitation assistance program and the Revolving Loan Fund (RLF) program.
- Customers: Businesses in Jefferson County.

SSI/SSDI ADVOCACY AT THE ADRC

AGING & DISABILITY RESOURCE CENTER (ADRC)

- Contact: Jefferson County ADRC adrc@jeffersoncountywi.gov
1541 Annex Road 866-740-2372
Jefferson, WI
- Dodge County ADRC 920-386-3580
199 County Road DF, 3rd Floor 800-924-6407
Juneau, WI 53039
- Description: Assisting customers with the process and paperwork involved in applying for SSI and SSDI. Activities include reviewing customer documentation, attending appointments with customer and ensuring necessary paperwork is filed with Disability Determination Bureau.
- Customers: Open to all individuals.

STATE JOB LISTINGS

JOB SERVICE

- Contact: www.wisc.jobs
- Description: See the State employment listings online.
- Customers Served: Open to all individuals.

TRADE ADJUSTMENT ASSISTANCE

JOB SERVICE

- Contact: Workforce Development Center Reception Desk 920-674-7500
- Description: The Federal Trade Act provides special assistance to workers who lose their jobs due to foreign competition, including work being moved outside of the United States.
- Customers: In order to be eligible for the Trade Program you **must** be a worker who lost their job at a **company certified** by the Department of Labor as a Trade affected employer.

TYPING TEST – CIVIL SERVICE

JOB SERVICE

- Contact: Workforce Development Center Reception Desk 920-674-7500
- Description: Individual typing tests are administered on a computer for any state position with typing requirements. Customers should call to schedule an appointment.
- Customers: Open to all individuals.

UNEMPLOYMENT BENEFITS

DEPARTMENT OF WORKFORCE DEVELOPMENT

- Contact: <https://dwd.wisconsin.gov/uiben/>
- Description: To apply for Unemployment benefits apply on-line at <https://dwd.wisconsin.gov/uiben/>. If you have questions about or need help with your benefits, call 1-414-435-7069.
- Customers: Customers who have been laid-off due to no fault of their own, returning military veterans coming off active duty, those with reduced hours may claim unemployment benefits
- Those Not Served: Customers who have quit, been fired or may have other eligibility issues can apply, but may be denied or need to appeal.

VETERANS SERVICES

DWD OFFICE OF VETERANS EMPLOYMENT SERVICES

- Contact: Front Reception Desk 920-674-7500
- Description: DVOP Disabled Veteran Outreach Program (DVOP) staff are available by appointment to meet with Veterans with significant barriers to employment. Veterans must complete a pre-screening form from Job Service staff prior to meeting with Vet staff. Veterans can find help with career planning, view job listings and receive veteran related information. Local Veterans Employment Representative (LVER) is available to assist job ready Veterans for job match assistance, On-the-Job Training (OJT) or Apprenticeship opportunities.
- Customers: People who have served in the U.S. military and other eligible customers.

W-2 PROGRAM

FORWARD SERVICE CORPORATION

Contact: Jefferson County 855-733-1311
222 Wisconsin Drive. Jefferson, WI 53549

Dodge County 855-733-1311
834 Park Ave. Beaver Dam WI 53916

Description: W-2 recipients will receive intensive case management services toward the goal of gainful unsubsidized employment. Individuals can earn a W-2 payment through participation in agreed upon placements and activities such as job seeking skills workshops, job search, career exploration, job skills training, work experience, and subsidized employment.

Customers: Low income individuals who meet financial and non-financial eligibility criteria.

WINDOWS TO WORK

WORKSMART NETWORK - EMPLOYMENT & TRAINING ASSOCIATION

Contact: Julie Larson - Oakhill 608-242-7414
Wendy Tougas – Fox Lake 608-242-4546

Description: Windows to Work (W2W) is a program that provides re-entry tools, support and career coaching services to incarcerated individuals beginning 3-9 months prior to release and for approximately one year post-release. While the Workforce Development Boards manage the program throughout the state, EATA administers the Windows to Work program at Fox Lake and Oakhill Correctional Institution and serves individuals releasing to Columbia, Dane, Dodge, Jefferson, Marquette, and Sauk counties. Interested individuals must enroll in while in Fox Lake and Oakhill Correctional Institution.

Customers: Only Department of Corrections (DOC) prior authorized ex-offenders from Fox Lake or Oakhill Correctional Institution

WIOA PROGRAM (WORKSMART)

WORKSMART NETWORK - OPPORTUNITIES INCORPORATED

Contact: WorkSmartNetwork.org Sign up for an Information Session

Description: The Workforce Innovation & Opportunity Act (WIOA) Adult Program is a program designed to aid eligible adults in returning to productive employment. Services may include: resume and cover letter assistance; job search assistance; career counseling; employability assessment; employability skills training; classroom training; supportive services; etc. Individuals will be asked to provide documentation for: identity, citizenship, authorized alien status, selective service registration, age, Wisconsin residency and proof of income.

Customers: Income eligible adults, dislocated workers and youth services.

WI SENIOR EMPLOYMENT (WISE) PROGRAM

SENIOR COMMUNITY SERVICES EMPLOYMENT PROGRAM (SCSEP)

Contact: Margarita Miranda 414-649-2640

Description: Wisconsin Senior Employment is a federally funded training and employment program for older adults. Program participants are offered the opportunity to learn new skills, job counseling, assisted with résumé and provided placement assistance.

Customers: Wisconsin residents 55 and older who meet income guidelines.

WORKSHOPS – JOB SERVICE

JOB SERVICE

Contact Workforce Development Center Reception Desk 920-674-7500

Description Workshops are offered on a variety of job-search related topics. Registration is required in advance. All workshops are open to the public and at no charge to the customer. NOTE: Workshop availability is subject to change. The workshop schedule is posted at www.scwijobs.com or hard copies are available at the Job Service reception desk.

Workshops Offered

- Choice, Change & Adjustment
- Everything Google
- Computer Basics I
- Interviewing
- Job Center of Wisconsin Overview and Resume
- Job Fair Prep
- Job Search for the Older Worker (55+)
- LinkedIn
- Microsoft Word
- National Career Readiness Certification
- Professional Communications
- Professional Writing for Your Job Search
- Purpose and Veteran Job Search
- Re-Entry
- Resume Builder
- Skill Exploring
- Soft Skills
- Smart Job Search
- Welcome to the 21st Century: Computer and Internet Basics

Customers Served Open to all individuals.

WORKSMART NETWORK - WIOA

OPPORTUNITIES INCORPORATED

Contact	WorkSmartNetwork.org	920-674-7500
Description	The Workforce Innovation & Opportunity Act (WIOA) Adult & Dislocated Worker Program is designed to aid eligible adults in returning to productive employment. Services may include: resume and cover letter assistance; job search assistance; career counseling; employability assessment; employability skills training; classroom training; supportive services; etc. Individuals will be asked to provide documentation for: identity, citizenship, authorized alien status, selective service registration, age, Wisconsin residency and proof of income.	
Customers Served	Income eligible adults, dislocated workers and youth services.	

The WorkSmart Network is an equal opportunity employer/program service provider. This product was created with funding from the Workforce Innovation and Opportunity Act (WIOA). If you need assistance to access our services in a different language or need this material in an alternative format, contact us. Deaf, hard of hearing, or speech impaired callers may reach us by using Wisconsin Relay Services at 711. A proud partner of the American Job Center network.