

Changing Lives One Call at a Time!

Your Journey Begins Here: Captioning Assistant

Similar to closed captioning that you see on TV, our Captioning Assistants (CAs) provide captions for telephone conversations. The captions are displayed on a CapTel phone, PC, or mobile device.

The captions are provided using cutting edge speech recognition technology (also known as speech-to-text). Instead of typing everything that they hear, our CAs use their voices to repeat everything they hear which is transmitted into text on the display of the captioning device. Some typing is involved.

Requirements

High School Diploma or equivalent • Must be at least 18 years of age • Excellent speaking, spelling, and reading skills • Ability to type 35 words per minute • Ability to handle multiple tasks • Strong attention to detail

Great Perks

Full and part-time hours available • Competitive salary; \$11 +/hr. (\$.50 wage premiums during evenings, \$.75 wage premium during weekends) • Casual dress & work environment • Flexible schedule • Health/Dental/Vision • Paid vacation and holidays • Exciting advancement opportunities • Promoting growth and stability

Additional Benefits & Incentives

- Increased *Emergency Pay* of \$1/hr. until October 10, 2020
- Employee Assistance Program
- Attendance bonus opportunities
- *Emergency Paid Sick Leave* and *Emergency Family Leave* through December 31, 2020
- Conveniently located next to Madison Metro West Transfer Point

Why We Do This

CapTel® is in the business of helping people. Our captioned telephone has transformed lives, given individuals a greater sense of independence and helped make the world an easier place to understand for people who experience various degrees of hearing loss.

How To Apply

Email your resume at: msnjobs@captel.com

Apply directly at: <https://careers.captel.com>

For more information please call us @ 877-300-5928

CapTel® is an Equal Opportunity Employer



About Us

Located in Madison, CapTel® is one of the leading call centers nationwide to provide CapTel captioning support for people with hearing loss. CapTel allows individuals who are deaf or hard of hearing to see word-for-word captions of everything their caller says over the phone through the use of state-of-the-art voice recognition and communications technology.

CapTel is an essential service provider, helping people with hearing loss remain connected over the phone. It's important work. Our philosophy of empowering individuals extends to the CapTel work environment as well, where the atmosphere is casual, diverse, and friendly. Our employees are proud that the work they do – every day – truly makes a difference in the lives of people with hearing loss.

empowerment

diversity

great perks

integrity

quality

respect

flexibility

CapTel®
Captioned Telephone