The Workforce Development Board of South Central Wisconsin is a nonprofit organization that collaborates with businesses and employees in Columbia, Dane, Dodge, Jefferson, Marquette and Sauk counties to promote a healthy economy.

We continually seek innovative solutions to the economic challenges that face today’s workforce. We dedicate time, talent and financial resources on:

**Collaboration**
Facilitating the bringing together of leaders from diverse sectors that are dedicated to developing collaborative partnerships and solutions to maximize resources.

**Flexibility**
Assuring that the workforce development system maintains flexibility and innovation to deal with both economic growth and downturns.

**Regionalism**
Promoting regional economic opportunities for the workforce that also responds to local assets, opportunities, and needs, and assures equitable allocation of resources throughout the region.

**Customer Focus**
Supporting a customer-driven system that focuses on employer and employee needs and anticipates and aligns resources to meet those needs and strives for continuous improvement.

**System Integrity**
Maintaining a system that is data-driven and measures outcomes.

**Valuing People**
Valuing people as our region’s greatest asset.

We adapt to the changing economic environment and respond to the pressures felt by workers, businesses, and communities in our six-county region. We are recognized for our ability to anticipate needs and forge partnerships to address those needs directly.

With a strong Board of Directors and insightful strategic partners, we make positive economic change and serve the region as its one-stop workforce development connection.
LETTER FROM THE CHAIRPERSON

As we look back on 2010, we clearly recognize that workforce development continues to be a critical issue for our region, not only during a period of economic downturn, but as we go forward into the future where career opportunities and required skills are still uncertain.

However, we can be proud of the positive impacts and measurable results of our work in 2010. In the past year, more than 95,000 people visited a South Central Wisconsin Job Center service location—a 5.8% increase over 2008. What’s more, the Board invested more than $9.9 million to support our workforce system initiatives. Despite the unprecedented levels of unemployment and stress to our workforce system, the Workforce Development Board of South Central Wisconsin continued to identify innovative and responsive solutions that move us closer toward recovery.

We believe that these efforts and solutions would not have been successful without the assistance of our industry, community, and educational partners. We thank them for their continuing partnership.

But it is also the leadership of our Board that drives our efforts. These regional leaders have a sharp understanding of the workforce challenges in our region—and continually provide insight, commitment, and experience to help us move forward.

It has been a pleasure to serve as chairperson for the Workforce Development Board. On behalf of our dedicated staff and Board of Directors, I thank you for your time and support.

Sincerely,
Phyllis Wilhelm

LETTER FROM THE EXECUTIVE DIRECTOR

This is the year for “THANK YOU’s.” As we reflect on our efforts in 2010, we recognize the importance of strong partnerships. Without the amazing partnerships that we have within our region, we would not have been able to provide quality services to more than 3,100 unemployed workers and young adults over the past year.

We had an uphill climb to work towards success—which in our world is new skills and family sustaining wage level jobs; however, we were able to bring innovation and new ways of delivering services that worked for the constantly changing circumstances that we encountered.

Instrumental to our success is the constant dedication and leadership of our Board. Many of our Board members are company owners and operators who themselves are working diligently to stay ahead of this economic crisis. And yet, they continued to dedicate their time and talent to our cause by helping examine our service practices and efforts to discover new solutions to our region’s workforce challenges.

Our education and community partners all stretched beyond their boundaries. These leaders gave their time and talents to represent and support our work to assure that our customers receive the services and resources needed to help them succeed.

Lastly, our new community outreach efforts under the WorkSmart brand brought a new presence for workforce development into our communities. We now stand shoulder to shoulder with community partners who provide services to many of our most distressed communities and unemployed residents. It is this kind of collaboration that helps us move forward.

We are very thankful for all of your help. There would be no success without partnerships.

Sincerely,
Pat Schramm
Career Pathways

We continue to develop our Career Pathway system to provide our workforce with real world, industry-driven training offerings. This framework allows for the development and delivery of modularized curriculum in “tracks”—or smaller sets of courses to help our region’s workers gain skills and advance in an occupation or industry. As part of the framework, individuals have the ability to ladder into an established academic program or allow for re-entry into the workforce with marketable skills.

Several new training packages were offered in 2009 in partnership with Madison College. These offerings, called “Career Academies,” trained 302 individuals in tracks related to Manufacturing Skills Standard Certification (MSSC), Welding, Computerized Numeric Control (CNC) Programming, Industrial Maintenance, Accounting, Information Technology for Business, Help Desk Support, Dental Assistant, Medical Reception, Medical Billing, and Patient Care.

This cohort model has continued to provide a cost efficient method to provide training while providing a supportive environment for students. The system has experienced an increased success rate as well as a greater number of students continuing their engagement in Associate Degree programs.

Career Pathways Model

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Diagram showing the Career Pathways Model, including stages from Adult Basic Ed to Baccalaureate Degree with various tracks and certifications in between.
Center for Adult Learning

Madison College opened the doors to its new Center for Adult Learning in February 2009. The new site, located at 2125 Commercial Avenue in Madison, Wisconsin, aims to serve adult and dislocated workers looking to engage in training programs and services that lead to workforce re-entry. The Board continues its partnership with the technical college to invest in career pathway-driven offerings, services, and technology to serve our region’s workforce.

Skill Centers

Skill Centers are designed to assist participants with short-term skill development and work readiness skills. In 2009, the Board and its partners (Job Center staff, technical colleges, and instructors) focused their collaboration and communication to develop a clearer insight into the needs, wants, and struggles of our unskilled and unemployed worker populations.

As a result, we have adopted new techniques and tools to improve Skill Center instruction with an emphasis on computer literacy and instruction to support Career Academy participants. The Board and partners will continue to invest in skill center strategies to assist these populations in 2010.

“At 38, I never thought I would need to go back to school. But after my layoff, I struggled to find work. I didn’t know what I was going to do. It was the Job Center that connected me to the Workforce Investment Act (WIA) program and the Madison College Information Technology Academy. These programs helped me get a job and changed my life for the better.

Jodi B.
2009 IT Academy Graduate
Sustainable Advanced Manufacturing Training Solutions

The Workforce Innovation in Regional Economic Development (WIRED) grant supported the Advanced Manufacturing Automation platform at Blackhawk Technical College and Madison College. The investment increased automation capacity at the colleges and enabled updated course offerings in training areas such as robotics, Programmable Logic Controllers, electronics, and computerized numeric controls.

What’s Next?

Advanced Manufacturing Grant
From the Economic Development Administration/Flood Grant, $3,324,780 will focus to expand the robotics instructional platform to the Madison College satellite campuses.

SAGE Grant
A Sector Alliance for the Green Economy (SAGE) grant was awarded to the State of Wisconsin that will allocate $292,890 to the GROW region. Funds will be used to: establish a green energy path; expand weatherization technician/installer training; establish an apprenticeship program that creates four new green occupations; and, “green up” current skilled trades.

“The WIRED grant provided Madison College and partners with an opportunity to acquire new materials and components for Programmable Logic Controller (PLC) trainers. These new trainers reflect the PLC and automation technology that students will interface with on a daily basis in the field.”

Peter Dettmer, Automated Manufacturing Instructor
Madison College
Sustainable Health Care Training Solutions

The Center for Nursing Excellence used simulation technology for nursing education and professional development of incumbent nurses. Through a WIRED Innovation Grant, the Center also expanded the reach of simulation-based health care training to South Central and Southwest Wisconsin counties.

The Center’s online Learning Management System included four modules that provide an introduction to nursing simulation, instructor-led health care scenarios, and patient assessments and treatment. The innovative remote-access simulation training targeted populations unlikely to attend on-site simulation due to cost, distance, or time constraints.

What’s Next?

Health Care Workforce Alliance for South Central-Southwest Wisconsin

The Health Care Workforce Alliance is bringing together industry members, with the support of the technical colleges, workforce development boards, regional economic development entities, and the K-12 education system representatives in effort to strengthen our health care delivery organizations, enhance career opportunities for residents, improve health care delivery outcomes, and support the physical and economic health of our communities.

The Health Care Workforce Alliance was awarded a $232,341 sector grant in 2009 to support success for nursing program bound students. The purpose is to deliver bridge curriculums and pre-petition support both in a blended and online format that will support the Career Pathway progress of entry level health care workers.
Sustainable Agriculture Training Solutions
The Madison Area Community Supported Agriculture Coalition (MACSAC) Peer Network delivered coordinated agribusiness training, resource sharing, and networking opportunities to direct market growers across South Central and Southwest Wisconsin. The WIRED investment expanded these opportunities to connect community supported agriculture growers with local agriculture networks and create alignments with technical college training programs.

What’s Next?
A $296,997 Agriculture Sector Grant awarded to the Workforce Development Board of South Central Wisconsin on behalf of the State of Wisconsin Agriculture Education and Workforce Development Council will focus on preparing agriculture workers with both the business and technical skills to maintain high quality and financially viable operations. The grant will also focus on recruiting and exposing new workers to the agriculture industry broadly, the intersection of the primary system that makes up the modern day agriculture, and intersecting agriculture systems including: agribusiness, animal, environmental services, food products and processing, natural resources, plant, power, structural and technical.

“The entire training program covered important aspects of growing vegetables—such as planning and pricing vegetables for profit in different market settings, proper post-harvest handling and transporting. As a new grower, I definitely needed this information.”

Program Participant
Southwest Community Action Program Agribusiness Peer Network

Photo: Participants attending an agriculture peer networking session in Southwestern Wisconsin.
Workforce Innovation in Regional Economic Development

The goal of the Workforce Innovation in Regional Economic Development (WIRED) investment was to provide twenty-first century skills development for Wisconsin workers so that they succeed in emerging and growth industries. The initial grant planned to provide skill training to 980 individuals in targeted industries. The fully implemented WIRED effort funded 24 workforce strategies that provided skill training to 2,740 individuals.

Additionally the WIRED efforts impacted 8,707 individuals through a series of capacity building efforts including teacher training, curriculum development, and outreach to students and parents.

Grant Activities and Achievements

ACHIEVEMENTS

$4,688,633
Regional Investments Allocated

$2.6 million
Partner Resources Contributed

2,000+
Participants Trained

2,600+
Certificates Earned

PARTNERS

2 Workforce Development Boards
7 Labor Organizations
9 Economic Development Corporations
17 Technical College and University Departments
18 Community-Based Organizations
24 Government Agencies
75 High Schools
95 Industry Representatives
Refocusing Resources for Recovery

The South Central Job Center System experienced unprecedented levels of customer demand in 2009 with 95,268 job seekers touching a South Central Wisconsin Job Center System service location or program partner.

This expanded need for services due to the economic downturn required our workforce system and partners to effectively organize resources—ranging from staffing to technology—to support the increase.

As a result, we focused to build on the Job Center System initiative to offer job seekers local access to workforce resources. The Board supported efforts to:

- Increase staffing with four new Employment and Retention Specialists to assist in helping long-term job seekers find employment and to respond to sudden increases in demand.
- Expand access to system services with nine new WorkSmart Access Points to offer job seekers use of computers and Internet to job search and connect with Job Center and community resources.
- Implement Career Pathway-driven Career Academies to support short-term training options for adult and dislocated workers. In partnership with Madison College, 24 Career Academies are now available to train participants in high-growth industries including business, health care, information technology, and manufacturing.
- Install and upgrade technological equipment to support Interactive Television (ITV) capabilities at seven locations to serve more customers in our six-county region.

Rapid Response

The South Central Wisconsin region continued to experience a surge in unemployment rates and company dislocations in 2009. Our Special Response team provided 38 presentations to 29 companies and 2,143 workers affected by workforce reductions. With the support of our partner agencies and a Department of Labor-awarded National Emergency Grant (NEG) totaling $2,195,192, we will continue to expand our service capacity and resources to help dislocated workers in our region in 2010-2012.

$9.9 million was invested to support workforce development initiatives

$9.0 million was dedicated to worker training and re-employment

95,268 job seekers visited a Job Center System service location or program partner

3,728 people participated in re-employment or training services

2,143 dislocated workers attended a Rapid Response presentation
Bringing More Resources into Communities

The Access Point model played a vital role in serving our regional customers in the past year. In 2008-2009, our partners experienced high traffic levels of job seekers across the region. The Board recognized the need to support the Job Center System’s capacity and provide workforce resources and services to customers in outlying communities. As a solution, the Board approved plans to develop Access Points—remote sites that offer community resources and technology to connect job seekers to help in their own communities.

Each Access Point offers free computer and Internet access to help job seekers apply for jobs, create or update resumes and cover letters, apply for public assistance (i.e., FoodShare and health care), and get connected with their local Job Center for additional resources and services—all in one convenient and close location. In 2009, 14 Access Points provided 410 hours of service per week to 2,016 job seekers throughout South Central Wisconsin.

Because the Access Point model continues to prove as a valuable workforce tool to help serve our communities, the Board has approved plans to develop additional Access Points in 2010-2011.
## Job Center Locations

**Dane County**  
Job Center  
- 1819 Aberg Avenue  
  Madison, WI 53704  
  (608) 245-5390  
  M-F 7:45a-4:30p

**Sauk County**  
Job Center  
- 522 South Boulevard  
  Baraboo, WI 53913  
  (608) 355-3140  
  M-Th 9a-3p, F 9a-4p

## Workforce Development Center of Jefferson County

- 674 Collins Road  
  Jefferson, WI 53549  
  (920) 674-7500  
  M-F 7:30a-5p

## Access Point Locations

**Central Wisconsin Community Action Council**  
Wisconsin Dells  
- 1000 Highway 13  
  Wisconsin Dells, WI 53965  
  (608) 254-8353  
  T 9a-12p, Th 1-4p

**Madison College Portage Campus**  
- 330 West Collins Street  
  Portage, WI 53901  
  (608) 745-3100  
  M, Th 9a-4p, T, W 9a-6:30p, F 9a-3p, Sa 8a-12p

**Community Activities Program**  
Cambridge  
- 211 South Street  
  Cambridge, WI 53523  
  (608) 423-8142  
  T, Th 9a-12p

**Joining Forces for Families**  
Allied Drive  
- 2225 Allied Drive #2  
  Madison, WI 53711  
  (608) 273-6342  
  M-F 8a-12p

**Joining Forces for Families**  
Stoughton  
- 125 Veterans Road  
  Stoughton, WI 53589  
  (608) 873-5636  
  M-Th 10-11:45a, 12:30-3p

**South Madison Health & Family Center**  
Harambee  
- 2202 South Park Street  
  Madison, WI 53713  
  (608) 261-9138  
  M-F 9a-4p

**The Sunshine Place**  
Sun Prairie  
- 18 Rickel Road  
  Sun Prairie, WI 53590  
  (608) 825-3875  
  T-F 11a-4p

## Interactive Television (ITV) Locations

**Dane County**  
Job Center  
- 1819 Aberg Avenue  
  Madison, WI 53704  
  (608) 245-5390

**Dodge County Office Building**  
- 143 East Center Street  
  Juneau, WI 53039  
  (920) 386-4083  
  M 9:30a-3:30p, W 10a-2p

**Marquette County Service Building**  
- 480 Underwood Avenue  
  Montello, WI 53949  
  (608) 297-7550  
  M-F 8a-4p

**Sauk County Job Center**  
- 522 South Boulevard  
  Baraboo, WI 53913  
  (608) 355-3140
To assure that the region’s leadership is informed on workforce issues, the Board has focused educational efforts at both Federal and State leaders. Our 2009 efforts included:

**Wisconsin Workforce Development Association**

The Board is an active member of the Wisconsin Workforce Development Association (WWDA). The WWDA is organized to combine the efforts and expertise of Workforce Development Board Chairs, Chief Executive Staff, and Chief Local Elected Officials from the 11 Workforce Development Areas in Wisconsin who are committed to serve job seekers and employers through a strong workforce development system.

**Capitol Days**

The Board sent a six-member team to Wisconsin Capitol Day, held in Madison in February 2010, to educate 15 State legislators on current workforce issues and practices in our region. In spring 2010, the Board organized teams to meet with eight legislators in Washington, D.C. as part of the National Association of Workforce Development Board Association Forum and the National Skills Coalition Hill Visits.

**Job Center Open House**

As part of Workforce Development Month, the WWDA invited legislators to tour Wisconsin Job Centers in September 2010. The Board collaborated with the South Central Job Centers to demonstrate new technological capabilities—including Interactive Television (ITV)—that are used to serve customers throughout the region.

**Joyce Foundation**

We continue to partner with the Joyce Foundation and the State of Wisconsin on its Shifting Gears initiative to re-engineer adult education, workforce development and postsecondary education policies to support economic growth and expand job opportunities for low-skilled workers.

**Skills2Compete—National Skills Coalition**

We continue to partner with the National Skills Coalition to assure that workforce development and technical college system policies support Career Pathway development and implementation. As a result of this work, the House of Representatives unanimously passed the SECTORS Act in July 2010, which allows businesses, unions, the public workforce system, and education and training providers to develop and implement plans that target job training at the current and anticipated skill needs of industries within a geographic region.
Congressional Visit

More than 20 Congressional staff arrived in Madison, Wisconsin on August 10, 2010 for an introduction to the South Central Wisconsin Job Center System and other workforce development efforts throughout the region.

The day included visits to Madison College’s Center for Adult Learning, the Dane County Job Center, and South Madison sites including Urban League of Greater Madison, a WorkSmart Access Point at South Madison Health and Family Center-Harambee, and Madison College’s South Madison campus.

Discussions and presentations revolved around Career Pathway work and integration of workforce development and education systems, sector initiatives with partner organizations such as the Joyce Foundation and the Wisconsin Technical College System, the One Stop System services and programs, and community partnerships that extend workforce and education services to workers all across South Central Wisconsin.

The Congressional staff continue to collaborate with their Congressional representatives to identify and address similar workforce development challenges and solutions occurring both in our region and across the nation.

Photo: Congressional Staff discuss workforce challenges during their tour of the Madison College Center for Adult Learning
Our new In-School Youth program design will support a technical college educational engagement for high school students to include an internship component to build and apply work skills and experience. Participants who successfully complete the program may transition into the workforce development system to engage in Career Pathway training initiatives, employment, post secondary education, military, or registered apprenticeships.

The Workforce Development Board has secured partnerships with regional organizations including Goodman Community Center, Madison Metropolitan School District, Operation Fresh Start, and Renewal Unlimited to implement the program.
**Investments for the Future**

It is essential that the Board continue to focus on the future workforce needs in 2011. We will strategically focus our investments to assure that our workforce is technically skilled to support the region’s future business and industry needs.

**2011 Initiatives**

**On-the-Job Training**

The On-the-Job Training (OJT) program is a training strategy geared toward local employers and job seekers. It provides an opportunity to put dislocated workers back to work earning a wage while receiving training. Under OJT, employers hire Workforce Investment Act (WIA) eligible individuals and train them on-the-job. In return, employers can be reimbursed for the costs associated with training this new employee. This program is offered in partnership with the State of Wisconsin Department of Workforce Development.

Future investment: $1,779,552 in Program Year 2010.

**Opportunity Grants**

In partnership with the State of Wisconsin Department of Workforce Development Division of Employment and Training, Opportunity Grants aim to help individuals improve their skills at technical colleges, earn certificates or degrees and pursue career pathways to better jobs in high demand occupations, including registered apprenticeships.


**Transitional Jobs**

The Transitional Jobs Program is a work experience program designed to assist low-income individuals acquire new skills and work experience. In partnership with the State of Wisconsin Department of Children and Families, employers have the opportunity to reinvest in their communities by providing a quality work site for workers to acquire and develop skills needed to enter the workforce. The program aims to place 375 eligible workers in Columbia, Dane, Dodge, Jefferson, Marquette, and Sauk Counties at work experience sites through June 30, 2012.


**Windows to Work**

Through a partnership with the State of Wisconsin Department of Corrections, the Windows to Work Program, using evidence-based curriculum, is intended to provide information, education, skills, and support to participants who are about to transition from incarceration into their communities.

Future investment: $95,000 in Program Year 2010.
Industry Partnerships

Collaboration is our key to success. The South Central Workforce Development Board has been working since 1998 to bring together leading stakeholders to build and pursue a strategic vision for workforce development in the region. Our partners, including over 50 regional businesses, are investing together to build resources to support the workforce preparation and development for all residents of the region.

In 2009-2010, we continued to facilitate firms’ coming together to identify training needs and workforce development resources in our region. Our strategies focused on:

- Improving employee recruitment and retention
- Providing an on-going forum for information sharing and strategic discussion
- Continuing to conduct timely research on economic and industry trends critical to the region
- Working to create a population of workers with skills based on industry needs and preparing them for industry recruitment and/or advancement

Such work requires a shared vision, and a stronger role from the region’s leading employers in implementing these strategies. We invite you to join us as we continue to invest in our region.

Please contact us or visit www.wdbscw.org to learn more about becoming an Industry Partnership member.

Strategic Partnerships

AFL-CIO Labor, Education, and Training Center  
Age AdvantAge, Inc.  
BioForward  
CAP Services, Inc.  
Center On Wisconsin Strategy  
Central Wisconsin Community Action Council  
Columbia County Economic Development Corporation  
Construction, Inc. START  
Dane County School Consortium  
Departments of Human Services in Columbia, Dane, Dodge, Jefferson, Marquette, and Sauk Counties  
Employment and Training Association  
Goodman Community Center  
Greater Madison Chamber of Commerce  
Health Care Workforce Alliance of South Central- Southwest Wisconsin  
Jefferson County Economic Development Consortium  
Job Centers of Dane, Jefferson, and Sauk Counties  
Joining Forces for Families  
Joyce Foundation - Shifting Gears Initiative  
Madison College  
Madison Metropolitan School District  
Moraine Park Technical College  
National Skills Coalition - Skills2Compete  
Operation Fresh Start  
Opportunities, Inc.  
Renewal Unlimited

Sauk County Economic Development Corporation  
Southwest Workforce Development Board  
South Madison Health & Family Center–Harambee  
The Sunshine Place  
Thrive  
Urban League of Greater Madison  
United Migrant Opportunity Services  
University of Wisconsin–Extension  
University of Wisconsin Small Business Center  
U.S. Department of Labor - ETA Region V  
WC Connection - Dane County Superintendents  
Wisconsin Agricultural Education and Workforce Development Council (WAEWDC)  
Wisconsin Department of Agriculture, Trade, & Consumer Protection (DATCP)  
Wisconsin Department of Commerce  
Wisconsin Department of Public Instruction  
Wisconsin Department of Workforce Development (Divisions of Unemployment Insurance, Vocational Rehabilitation, and Workforce Solutions)  
Wisconsin Department of Veteran Affairs  
Wisconsin Sector Alliance for the Green Economy  
Wisconsin Workforce Development Association  
Wisconsin Job Service  
Wisconsin Technical College System  
Wisconsin Youth Apprenticeship Program  
Workforce Connections, Inc.
### Fiscal Year 2010 Financials

#### Fiscal Year 2010 Revenues*

<table>
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<th>Source</th>
<th>Amount</th>
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<td>GOVERNMENT GRANTS</td>
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<tr>
<td>OTHER REVENUE</td>
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<td><strong>TOTAL REVENUE</strong></td>
<td><strong>$9,911,640</strong></td>
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#### Fiscal Year 2010 Expenses*

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<td>ADULT AND DISLOCATED WORKER SERVICES</td>
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<td>YOUTH ACTIVITIES</td>
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<td>WIRED</td>
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<td>TECHNOLOGY AND COMMUNICATION</td>
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<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$9,911,640</strong></td>
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*Unaudited data

### Workforce Investment Act (WIA) Performance Score Card

Performance Measures Met or Exceeded in Program Year 2009

<table>
<thead>
<tr>
<th>Category</th>
<th>Performance</th>
<th>PY 2008</th>
<th>PY 2009</th>
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<td>Adults</td>
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<td>Retention Rate</td>
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<tr>
<td>Six Months Earnings</td>
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<tr>
<td>Credentials Attained</td>
<td>Met</td>
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<tr>
<td>Dislocated Workers</td>
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<tr>
<td>Retention Rate</td>
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<tr>
<td>Six Months Earnings</td>
<td>Met</td>
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<tr>
<td>Employment &amp; Credential Attainment Rate</td>
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<tr>
<td>In-School Youth</td>
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<tr>
<td>Skill Attainment</td>
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<tr>
<td>Retention Rate</td>
<td>Met</td>
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<tr>
<td>Employment &amp; Credential/Diploma Attainment Rate</td>
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</table>

### Fiscal Year 2010 Funding Allocation

#### Job Center Operations

- 44.8%

#### Training

- 21.9%

#### Technology and Communications

- 15.9%

#### Management and General

- 7.5%

#### Grantwriting and Fundraising

- 4.6%

#### Other Initiatives

- 3.6%

### Number of Workforce Investment Act (WIA) Customers Served

Comparison of Program Year (PY) 2008 and 2009

- **Total Customers**: PY 2008 = 2,053, PY 2009 = 3,243
- **Adults**: PY 2008 = 475, PY 2009 = 1,022
- **Dislocated Workers**: PY 2008 = 1,186, PY 2009 = 2,048
- **Youth**: PY 2008 = 392, PY 2009 = 173
Forging Strategic Partnerships for Economic Growth